

«Tasdiqlayman»

RITOIATM direktori

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## TEXNIK TOPSHIRIQ

**Tibbiyot tashkilotining ISO 7101:2023 bo'yicha sifat menejmenti tizimi «Menejer / Ichki auditor» o'quv kursi bo'yicha ta'lim xizmatlarini xarid qilish**

| № | Bo'lim nomi                                   | Asosiy ma'lumotlar va talablar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
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| 1 | Buyurtmachi                                   | Respublika ixtisoslashtirilgan ilmiy-amaliy travmatologiya va ortopediya tibbiyot markazi.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 2 | Buyurtmachining manzili va aloqa ma'lumotlari | Toshkent shahri, Yashnobod tumani, Maxtumkuli ko'chasi, 78-uy.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 3 | Ko'rsatiladigan xizmat nomi                   | Xodimlarni «Tibbiyot tashkilotining ISO 7101:2023 bo'yicha sifat menejmenti tizimi menejeri / ichki auditori» o'quv kursida o'qitish.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 4 | O'qitishdan ko'zlangan maqsad                 | <ul style="list-style-type: none"><li>• ISO 7101:2023 standartining tibbiyot tashkilotida sifat menejmenti tizimiga qo'yiladigan asosiy tamoyillari va talablarini tushunish.</li><li>• Tibbiyot tashkilotida sifat menejmenti tizimini shakllantirish, joriy etish, qo'llab-quvvatlash va doimiy takomillashtirish yondashuvlarini o'rganish.</li><li>• Tibbiyot tashkilotining jarayonlarini boshqarish hamda tibbiy yordam sifati va xavfsizligini ta'minlash talablarini tushunish.</li><li>• Tibbiyot tashkiloti faoliyati samaradorligini baholash uchun jarayon mezonlari, ko'rsatkichlari va KPilarni aniqlashni o'rganish.</li><li>• Tibbiy faoliyat sifati va xavfsizligi bilan bog'liq xatarlarni boshqarish usullarini o'rganish.</li><li>• Tibbiyot tashkiloti jarayonlaridagi ehtimoliy nomuvofiqliklarni aniqlash va ularni takomillashtirish imkoniyatlarini belgilashni o'rganish.</li><li>• Sifat menejmenti tizimining samarali faoliyat yuritishi uchun zarur bo'lgan hujjatlashtirilgan axborot va yozuvlarni yuritish talablarini o'rganish.</li><li>• Sifat menejmenti tizimi faoliyat yuritishida rahbarlar va xodimlarning asosiy vazifalari hamda mas'uliyatini tushunish.</li><li>• Jarayonlar samaradorligini baholash va erishilgan sifat ko'rsatkichlarini tahlil qilishni o'rganish.</li><li>• ISO 7101:2023 talablariga muvofiq sifat menejmenti tizimini ichki baholash va monitoringini o'tkazish yondashuvlarini o'rganish.</li><li>• Sifat menejmenti tizimining ichki tekshiruvlarini rejalashtirish va o'tkazish, xolis xulosalar shakllantirish hamda takomillashtirish yo'nalishlarini aniqlash ko'nikmalarini egallash.</li><li>• Tuzatuvchi choralarni ishlab chiqish va amalga oshirish hamda sifat menejmenti tizimini doimiy takomillashtirish tadbirlarini o'zlashtirish.</li><li>• Tibbiy yordam sifati, xavfsizligi va bemorlarning ehtiyojlariga yo'naltirilganligini ta'minlash bo'yicha tibbiyot tashkilotining salohiyatini oshirish.</li></ul> |
| 5 | Xizmatlarni ko'rsatish hajmi va parametrlari  | Tinglovchilarning umumiy soni — 300 nafar.<br>Bir o'quv guruhidagi tinglovchilar soni — 20 nafardan oshmasligi                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

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|    |                                                         | lozim.<br>O'quv guruhlari soni — 15 ta.<br>O'qitish davomiyligi — 3 kun (24 akademik soat).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 6  | Xizmatlarni ko'rsatish joyi                             | Buyurtmachi hududida: Toshkent shahri, Yashnobod tumani, Maxtunkuli ko'chasi, 78-uy.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 7  | To'lov shartlari                                        | Shartnoma imzolanganidan so'ng 30 foiz oldindan to'lov amalga oshiriladi.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 8  | Shartnoma va to'lov valyutasi                           | O'zbekiston Respublikasining milliy valyutasi — so'm.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 9  | Takliflarni baholash usuli                              | Ballik baholash.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 10 | Xizmatlarni ko'rsatish muddati                          | Shartnoma imzolangan kundan boshlab 5 kalendar kuni ichida.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 11 | Ijrochi                                                 | ISO 7101 yo'nalishida professional ta'lim xizmatlarini ko'rsatuvchi yuridik shaxs.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 12 | Ishtirokchiga qo'yiladigan talablar (baholash mezonlar) | <ol style="list-style-type: none"> <li><b>O'zbekiston Respublikasi qonunchiligiga muvofiqlik:</b><br/>ISO 7101 bo'yicha ta'lim faoliyatini amalga oshirish va o'quv mashg'ulotlarini o'tkazish uchun zarur bo'lgan ruxsat beruvchi hujjatlarning (litsenziya, ruxsatnoma va boshqalar) mavjudligi:<br/>(Ta'lim faoliyatini amalga oshirish uchun litsenziya / Ta'lim faoliyatini boshlash to'g'risida xabarnoma)<br/>— mavjud — 5 ball;<br/>— mavjud emas — 0 ball.</li> <li><b>Yetkazib beruvchining ishonchliligi:</b><br/>O'zbekiston bozorida ISO standartlari bo'yicha kamida 10 yillik ish tajribasi:<br/>(Guvohnoma)<br/>— 1–3 yil — 1 ball;<br/>— 4–7 yil — 2 ball;<br/>— 8–11 yil — 3 ball;<br/>— 12–15 yil — 4 ball;<br/>— 15 yil va undan ortiq — 5 ball.</li> <li><b>Texnik jihozlanganlik:</b><br/>Onlayn ta'lim, test sinovlari va imtihon topshirishni tashkil etish uchun ishlab chiqilgan elektron o'quv platformasining mavjudligi:<br/>(O'quv platformasining bosh sahifasi skrinshoti va unga havola)<br/>— mavjud — 5 ball;<br/>— mavjud emas — 0 ball.</li> <li><b>Kompaniya va o'qituvchilarning tajribasi:</b><br/>«Tibbiyot tashkilotining ISO 7101:2023 bo'yicha sifat menejmenti tizimi menejeri / ichki auditori» kursi bo'yicha tasdiqlangan o'tkazilgan kurslar soni:<br/>(O'tkazilgan kurslar bo'yicha tajriba)<br/>— 15 tadan ortiq — 10 ball;<br/>— 10 tadan ortiq — 5 ball;<br/>— 5 tadan ortiq — 3 ball;<br/>— 5 tadan kam — 1 ball.</li> <li><b>Kompetensiyani tasdiqlash:</b><br/>Ijrochida ISO 7101 bo'yicha o'tkazilgan treninglar buyurtmachilaridan kamida 2 ta tavsiyanoma mavjudligi:<br/>(Sharh va tavsiyanomalar (minshtdorlik xatlari))<br/>— mavjud emas — 0 ball;</li> </ol> |

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|  |  | <p>— mavjud — 5 ball.</p> <p>6. <b>Xalqaro tan olinishi:</b><br/> <b>Kompaniyaning TUV NORD, IRCA, EASS, EAACR kabi Yevropa xodimlarni sertifikatlash organlari bilan treninglar o'tkazish bo'yicha tasdiqlangan hamkorlik kelishuviga ega bo'lishi yoki mazkur kompaniyaning rasmiy saytida tegishli ma'lumot ko'rsatilgan bo'lishi:</b><br/> <i>(Xalqaro tashkilot bilan hamkorlikni tasdiqlovchi xat)</i><br/> — mavjud — 5 ball;<br/> — mavjud emas — 0 ball.</p> <p>7. <b>O'qituvchilarning malakasini tasdiqlash:</b><br/> <b>Ijrochining shtatdagi kompetent o'qituvchisi (o'qituvchilari) xalqaro sertifikatlangan auditorlar reyestrda (IRCA) ro'yxatdan o'tgan auditor bo'lishi yoki O'zbekiston Respublikasi Prezidentining 2021-yil 2-iyundagi PQ-5133-son qarori 8-bandi, 7-ilovasida ko'rsatilgan EOQ, EAASS, CMC, EAACR kabi tashkilotlarning tegishli reyestrlarida qayd etilgan bo'lishi:</b><br/> <i>(O'qituvchilarning ro'yxatdan o'tganligini tasdiqlovchi havola ko'rsatilgan xat)</i><br/> — mavjud — 5 ball;<br/> — mavjud emas — 0 ball.</p> <p>8. <b>O'qituvchining xalqaro tajribasi:</b><br/> <b>O'qituvchining xorijiy davlatlarda treninglar o'tkazganligi tasdiqlangan bo'lishi:</b><br/> <i>(Xorijda treninglar o'tkazilgani to'g'risidagi shartnomalar ilovasi)</i><br/> — 3 ta va undan ortiq mamlakatda — 10 ball;<br/> — 2 ta mamlakatda — 5 ball;<br/> — 1 ta mamlakatda — 1 ball.</p> <p>9. <b>Kompaniyaning xalqaro tan olinishi:</b><br/> <b>Kompaniyaning xorijiy davlatlarda ofislari, vakolatxonalari yoki filiallari mavjudligi:</b><br/> — 4 tadan ortiq — 10 ball;<br/> — 3 tadan ortiq — 5 ball;<br/> — 2 tadan kam — 1 ball;<br/> — mavjud emas — 0 ball.</p> <p>10. <b>Yetkazib beruvchining ishonchliligi:</b><br/> <b>Trening kompaniyasining 2025-yildagi aylanma mablag'i:</b><br/> <i>(Moliyaviy hisobot)</i><br/> — 4 mlrd so'mdan ortiq — 10 ball;<br/> — 3–4 mlrd so'm — 5 ball;<br/> — 2–3 mlrd so'm — 3 ball;<br/> — 1–2 mlrd so'm — 2 ball;<br/> — 1 mlrd so'mdan kam — 1 ball.</p> <p>11. <b>Kursning har bir ishtirokchisiga xalqaro namunadagi sertifikat berilishi:</b><br/> <i>(Sertifikat namunasi (shabloni))</i><br/> — berilmaydi — 0 ball;<br/> — beriladi — 5 ball.</p> |
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